

## FREQUENTLY ASKED QUESTIONS

**What does it mean for Kauai Humane Society members only?** Our pet boarding service is limited to members only. You become a member by making a minimum cash donation of \$50 per calendar year to the Society.

**How much does it cost per day to board my pet there?** *Our pet boarding fees are as follows:*

Cats: \$20 per day (no discount for more than one cat)

Dogs: \$25 per day for an individual dog  
\$20 per day if multiple dogs can share the same kennel

*We reserve the right to determine number of pets allowed per kennel.*

**100% of all fees must be paid at the time of arrival. Payment may be made by cash, check or credit card. Payment plans are not available.**

**What vaccinations or other healthcare are required for my pet to board at your facility?** All pets must be current on their routine preventative health vaccinations.

In addition, **all dogs** must be current on their Bordetella (kennel cough) vaccination and **all cats** must be current on their FRCV Bivalent Intranasal (upper respiratory) vaccination (within 6 months of staying with us.) External parasite treatment (for fleas and ticks) is required within 14 days of arrival.

**We do not provide these services here.**

**Do you have transport services available?** We are open seven days a week and not too far from the airport for convenient drop off & pickup services. If you require transport services, there will be an additional charge of \$25 per trip.

## Pets With Special Needs

If your pet has special needs beyond the basic care described above, we recommend you board him or her with your private veterinarian. This is especially important for pets with long standing chronic illnesses who require very close monitoring and multiple daily medications.



Cat Condos with resting benches

Large indoor-outdoor dog runs with bedding provided



*Kauai Humane Society reserves the right to refuse boarding services to non-members of the Society, unvaccinated pets or for pets with special needs beyond our services.*



### Shelter Hours

Tuesday - Friday

8am - 6pm

Saturday - Monday

8am - 4pm

**Location:** 3-825 Kaumualii Highway

(just west of Puhi on your way to Poipu)

**Mailing Address:** PO Box 3330

Lihue, Hawaii 96766-6330

**Phone:** 632-0610 **Fax:** 632-0727

**Website:** [www.kauaihumane.org](http://www.kauaihumane.org)



## Our Pet Boarding Services



Keeping your  
pets safe & happy  
while you are away



# Welcome to the Kauai Humane Society

*We hope you find your pet's stay with us as pleasant as possible during your time away from home. This brochure will help explain our services. In addition, there is helpful information concerning your pet's health.*

*Again, welcome and please do not hesitate to contact me if you have any questions or concerns. Thank you for boarding your pet with us,*

## Pet Housing

Dogs are kept in 4'x16' indoor/outdoor runs. We also have four large exercise yards which allows the dogs to get out and run, get some sunshine and maintain their housebreaking training. Each dog is also provided with a dog bed covered by a fresh towel every day.

Cats are kept in 30"x30" condos. Depending on our current population, the cats may be allowed to expand into multiple condos throughout their stay. We have two outdoor exercise areas for owner's or guests to visit with their cats. Cats are provided clay litter and a fresh towel daily.



## Drop Off & Pick up Hours

**Tuesday - Friday 8 am - 6 pm**  
**Saturday - Monday 8 am - 4 pm**

*Thanksgiving, Christmas & New Year's Day,  
We are CLOSED*

## Our Daily Services

We will provide basic cleaning, feeding and daily care for your pet. We also allow them out for exercise daily. You are welcome to invite friends or family to come visit with your pet while you are away as long as they are registered as approved visitors in your file.

We feed Nutro brand dog and cat food, both dry and canned if so desired. If your pet requires a special diet, you must provide the food in a sealed container with feeding instructions. For cats, we use a clay litter. If you prefer a special litter or litter pan, please supply for your cat.



Kauai can be very hot and humid, especially in summer. We have provided the cats with air conditioning, but the dogs are limited to natural air ventilation. If you have a long haired or thick coated dog (e.g. Chow or Cocker Spaniel), we do recommend you shave them.

## Special Concerns for Cats & Dogs

Cats can be prone to getting a cold or an upper respiratory infection (URI), especially in the high stress situations experienced with being away from their familiar home.

Symptoms can include sneezing, nasal and/or eye discharge, fever, lethargy, and loss of appetite. Although cats are routinely vaccinated for the viruses that cause URI, many cats already carry the viruses in their systems. Stress from boarding can weaken the cat's immune system and cause them to "break" with an infection.

Dogs can also get a cold called infectious tracheo-bronchitis, commonly known as kennel cough. It is caused by a combination of viruses and bacteria. Symptoms include mainly a dry, "goose honk" type cough, but can also include nasal and eye discharge. Stress from boarding can weaken the dog's immune system and cause them to "break" with a kennel cough infection.



If your pet gets ill or injured while staying with us, they will be taken to your veterinarian for an exam and treatment at your expense.

These "colds" are contagious from cat to cat or dog to dog (but not to people). This is why we require ALL pets to be current (every 6 months) on these vaccinations.

We also require all boarded pets to be current on their flea & tick prevention so as to not infect other pets staying with us.

## Veterinary Services:



We are not a full service clinic and all pets must be registered with a private veterinary clinic for their pet's veterinary care. In case of an emergency, we will transport your pet to your veterinarian for

care while you are away at your cost.